

MCKEE HOUSE SENIORS SOCIETY



ANNUAL REPORT FY2022

**PREPARED FOR THE
ANNUAL GENERAL MEETING
SATURDAY, APRIL 22, 2023
at
10:00 AM at McKee**

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GENERAL INFORMATION ON THE OPERATION OF MCKEE HOUSE SENIORS SOCIETY

The mission of the McKee House Seniors Society is to provide quality recreation programming for seniors (aged 50+).

The McKee House Seniors Society pays for instructors, events, insurance, furniture and equipment maintenance and replacement, office expenses, and all other costs relating to the operation of the facility.

The McKee House Seniors Society makes all decisions with respect to the on-going operation of the McKee Seniors' Recreation Centre such as recreation programs and services offered to seniors, fees charged and policies. Members of the Society, with the support of City of Delta staff, then manage the activities. The Society has first priority on the use of the Centre and must approve any rentals that are requested.

The McKee House Seniors Society operates the McKee Seniors' Recreation Centre entirely through the efforts of its members who volunteer their time to provide these services to others. Our ability to deliver efficient services is totally dependent on having sufficient volunteers to fill all positions, and this includes all positions on the Board.

The City of Delta provides and maintains the building, grounds and all fixed equipment and provides support services to the Society, including the services of a Coordinator, Facility Operations Supervisor, and other front office staff.

In March of 2020 a global pandemic was declared by the World Health Organization. In response, Provincial Health Authorities instituted health orders and protocols that resulted in the City of Delta closing the McKee Seniors' Recreation Centre on March 16, 2020. We were able to reopen McKee in the fall of 2021, only to have to shut the facility down again in December due to a resurgence of Covid.

We were able to reopen in March, 2022, so this report in essence covers the 10 months ending December 31, 2022. With 765 members as of Mar 8, 2023, we are almost back to our pre-pandemic membership numbers for the same time of year, though attendance at fitness and other instructional classes have not fully recovered. This is partly due to the City of Delta now offering certain free classes for seniors at the various Leisure Centres around the city.

Our Kee Café is run by an independent third party, who operates the Café as a standalone business and pays the Society monthly rent. As an independent business, the Society does not and cannot get involved in any operational decisions of running the café, nor has any control over pricing, menu or quality. Mr. Mom's World Catering & Events is now under contract to provide food services to McKee members and the public at large. We hope you will all support this new operator by frequenting the café and attending McKee's special events.

BOARD OF DIRECTORS

Mae Forsythe	President (2022-2024)
Fran Schiffner	Vice-President (2022-2024)
Jack MacDonald	Treasurer (2020-2023)
Kathy Ross	Secretary (2020-2023)
Linda Lanoway	Director (2020-2023)
Carol Page	Director (2020-2023)
Geof Kraemer	Director (2022-2024)
Vacant	Director
Vacant	Director
Vacant	Director

BOARD LIAISONS

Debbie Lindsey	Volunteer Management
Sandy Watson	Membership & Communications

CITY OF DELTA STAFF AT MCKEE

Lisa Porter	Seniors Community Services Coordinator
Dani Mageau	Seniors Centre Coordinator
Ravi Dhaliwal	City Clerk
Sara Sochting	Recreation Programmer
Carson McCrum	Facility Operations Supervisor
Numerous	Building Service Workers

AGENDA

1. Call to Order and confirmation of quorum
2. Moment of Silence
3. Approval of Minutes of FY2021 AGM held Sep 24, 2022
4. President's Report
5. Treasurer's/Financial Report
6. Annual Reports from each Director
7. Approval of Annual Report
8. Business arising from FY2021 AGM
9. Election of New Board Members
10. New Business – XPLOR Software System Overview
11. New Business – Possible Board Restructuring
12. President's Remarks
13. Open to the Floor for Questions
14. Adjournment

MINUTES of MCKEE HOUSE SENIORS SOCIETY

FY2021 ANNUAL GENERAL MEETING

Sept 24, 2022

- 1. Call to Order and Confirmation of Quorum:** The meeting was called to order at 10:05 a.m. and a quorum was confirmed. Total in attendance: 32.
Board members in attendance – Mae Forsythe (President), Jack MacDonald (Treasurer), Kathy Ross (Secretary), Carol Page, Andy Pinch, Debbie Lindsey, Barb Ghent and Linda Lanoway.

Board member absent – Fran Schiffner (Vice President).

Also attending was Lisa Porter, Seniors Services Community Supervisor for Parks, Recreation & Culture for the City of Delta.
- 2. Approval of Fiscal Year 2019 AGM Minutes, July 14, 2021: Motion:** Moved by Kathy Ross, seconded by Andy Pinch to approve the minutes as circulated – **Carried.**
- 3. Approval of Fiscal Year 2020 AGM Minutes, July 14, 2021: Motion:** Moved by Linda Lanoway, seconded by Kathy Ross to approve the minutes as circulated – **Carried.**
- 4. President's Report:** Mae Forsythe introduced the Board and thanked the members for attending the AGM. The City of Delta was thanked for all their support, especially over the 18 months of closure during Covid. Further remarks were in her report in the AGM package, which had been distributed to everyone in attendance, and previously sent out to members.
- 5. Financial Report:** A year-end financial report was included in the AGM package. Jack MacDonald gave an overall snapshot of the year's finances.
 - Jack explained there was no budget prepared for 2022 due to the uncertainty surrounding Covid and how we might be able to operate. A budget for 2023 will be prepared by the end of the year.
 - The \$10 refund for 2020 membership fees was paid out in 2021 and there is no further liability for that.
 - Funds not needed in the short term have been placed in multiple GICs, which will come up for renewal approx. every 3 months.
 - We received a substantial bequest from Lesley Kulhanian this year, which the Board has decided to use to refurbish the lounge and its furniture. This met with general member approval so the Board will proceed.
 - Funds placed in GICs will not limit the ability of clubs to access their funds. All club funds are kept in separate general ledger accounts and can be accessed at any time.**MOTION:** moved by Kathy Ross, seconded by Barb Ghent to approve the 2021 Financial Report as presented – **Carried.**
- 6. Annual Reports of the Directors:** Mae Forsythe noted that the written reports from each director were included in the AGM package. Lisa Porter came forward to extend thanks from the City of Delta to the current Board of Directors, and presented flowers to each.

Lisa's role at McKee was clarified – she and all City staff are here to support the Board in managing the operations of the Board. Lisa also clarified that she is currently wearing 2 hats – McKee's Senior Centre Coordinator, as well as covering the Seniors Services Community Supervisor position until the end of the year.

7. **Approval of the Fiscal Year 2021 Annual Report: Motion:** moved by Kathy Ross, seconded by Barb Ghent to approve the 2021 Annual Report as circulated – **Carried.**
8. **Business Arising from the 2019 and 2021 AGM Minutes:** None
9. **Election of Board:** Mae Forsythe presented the slate of nominations and briefly explained the process. Nominations for each position were called from the floor – none were received. An election was not necessary for any position as there were very few nominees.

Board of Directors 2022-2023:

Mae Forsythe – President by acclamation, for a 2-year term
Fran Schiffner – Vice-President by acclamation, for a 2-year term
Jack MacDonald – Treasurer
Kathy Ross – Secretary
Linda Lanoway – Director-at-Large by acclamation, for a 2-year term
Carol Page – Director-at-Large
Chris Carter – Director-at-Large by acclamation, for a 2-year term

This means 4 Director positions remain unfilled.

The first meeting of the new Board will be October 19, 2022 at 9:00 a.m.

10. **President Remarks:** President Mae Forsythe thanked Andy Pinch, Debbie Lindsey and Barb Ghent for their years of service on the Board. Unfortunately, at this time we do not have people to cover off these portfolios: Asset Management, Special Projects, Publicity & Advertising, Workshops and Instructional Programs.

Mae announced approval of funding from the City for a belated 15th Anniversary Gala to be held Nov 19, 2022. It will be an evening event of appetizers, cash bar and live band. Stay tuned for more information.

11. **Adjournment:** Motion moved by Mary Cooper, seconded by Liz Salikin to adjourn the meeting – **Carried.** Meeting adjourned at 10:55 a.m.

PRESIDENT'S REPORT BY MAE FORSYTHE

It seems like it has been a very short time from our last AGM in September 2022. Since that time, McKee Seniors Recreation Centre has resumed all normal activities and is back to full swing. We continue in our efforts to build our membership and add programs and events to bring people to the Centre.

It was brought to the Board's attention that the word "seniors" on the centre's sign may be off-putting as active older adults may not consider themselves seniors. A letter has been sent to the new Director of Parks, Culture and Recreation, Trent Reid, as to the feasibility of changing the sign to be more inclusive of Adults 50+. We are awaiting his response.

Chris Carter who was elected to the Board at the AGM subsequently resigned for personal reasons and Geof Kraemer was appointed to the Board of Directors to fill the vacancy.

The Board continues to have numerous vacancies which has been challenging for the present Directors as each is carrying additional responsibilities because of these vacancies. Board liaison roles were added to help with the workload, and we thank Debbie Lindsay and Sandy Watson for stepping into these roles. I continue to encourage any member interested in participating in the role of Board Director to make yourself known.

Our 15th Anniversary passed while we were closed because of COVID. When we appealed to the Mayor and Council for support for a belated celebration, the Council kindly provided a generous grant to aid in our efforts. Our 15 plus 2 Anniversary Gala was held November 19, 2022 at a nominal charge and was very well attended. Good food, good music and a good time were had by all, thanks to the efforts of both McKee volunteers and City staff.

We are currently working with the City of Delta in the planned implementation of a new software program that has been rolled out to City-run Leisure Centres throughout Delta. The software program Xplor will have a significant impact on the McKee House Senior Society operations. The Board of Directors is in discussion with the City to ensure the best interest of the Society is maintained.

Thank you to our current Board Members for your tireless dedication to McKee House Seniors Society. In particular I would like to thank outgoing Directors, Jack MacDonald and Kathy Ross for their pivotal roles as Treasurer and Secretary respectively.

TREASURER'S REPORT BY JACK MACDONALD

In a repeat of 2021, January 2022 began with a Covid closure, however, the centre was on its way to resuming full operations by February, and the Society operated a full slate of fitness programs, clubs, workshops, and special events by midyear. Ordinary income for the year was

\$27,199, with net income of \$21,292 after depreciation and club funds. These figures were skewed by a large bequest from the estate of a previous member, and the Society would have experienced a \$9,000 deficit if not for the bequest. In tribute, the Board decided to use the special funds to renew the Lounge furniture in 2023.

The Society had 1017 members by the end of the year, approximately 200-250 fewer members than pre-Covid levels. Of each member's \$30 membership fee, \$10 is paid to the City of Delta while the remainder is used to operate the Society. Fitness, dance, art, and other programs remain a core source of income, and generated approximately \$6,000 of net income to the Society.

The \$10 membership refund and reimbursement for classes that were cancelled for Covid closures in 2022 were completed in early 2022.

The kitchen operated at break-even in 2022, despite not having an operator for much of the year. To compensate for the lack of a kitchen operator, volunteers ran a coffee-by-donation service, which generated a small income for the Society. Special events are intended to run on a break-even basis, although they experienced a \$1,000 deficit in 2022. Administration costs were quite high, partially due to extraordinary expenses such as licensing fees for the POS system, volunteer appreciation recognition, and purchasing a name badge system. Insurance remains a major, on-going expense in this category.

A technical issue with our credit- and debit-card processing vendor required a switch of vendors and replacement of the credit card terminals with new equipment.

The capital assets inventory was updated and the depreciation was charged against income following CRA guidelines. Capital and non-capital assets are insured for their replacement cost.

The Society opened a new account at Envision Financial, to diversify its holdings and to take advantage of their better terms for online payments; however, we have not yet implemented any online payments. The Society retained its chequing account and GICs at TD bank,

The Board prepared an operating budget for the first time since the Covid closure, and forecasts \$3,500 of income after depreciation in 2023 while maintaining fees at their current levels. We expect to grow the membership slightly compared to 2022 as people become more comfortable in this post-Covid era, although we are not forecasting a return to pre-Covid levels. The kitchen operations remain unknown at the time of this writing, so the kitchen was budgeted to only run as coffee-by-donation.

Statement of Revenues and Expenditures

Rev/Exp	2022	2021	2023-Budget	Primary Component
Revenue				
Program revenue	50,934	15,890	76,000	All exercise programs, drop-ins, art, dance, clinics, etc. 2022 includes Covid refunds
Special events	14,923	2,068	10,300	Event ticket sales, travel club
Cafe	2,544	364	500	Keef Cafe rental, coffee donations. 2023 budget is for coffee-by-donation only
Admin revenue	24,333	11,070	31,100	Membership fees

Other revenue	38,870	9,874	4,500	Donations, fund-raising. 2022 includes \$30,000 bequest
Ordinary Revenue Total	131,605	39,266	122,400	
Expense				
Program expense	44,835	10,947	58,000	Instructors, minor equipment
Special events	16,091	2,063	10,300	Catering costs, entertainment, travel club
Kitchen	2,370	235	1,000	Minor equipment, coffee supplies
Administration	28,918	7,124	24,400	Bank and credit card fees, GST, insurance, Delta's portion of membership fees, advertising, extraordinary POS expenses
Front desk operations	6,098	1,959	7,700	Office supplies and equipment, outside printing services
Society operations	6,092	2,109	9,500	Repair and maintenance, TV & Internet, major equipment, scholarship, society-sponsored events, lounge redecoration
Expense Total	104,406	24,437	110,900	
Net ordinary income	27,199	14,830	11,500	Excludes club funds. 2022 includes extraordinary \$30,000 bequest
Depreciation	(6,968)	(7,969)	(8,000)	
Total club funds (net)	1,061	1,014	0	Annual change of total amount held on behalf of clubs. Not included in Ordinary Income
Net income	21,292	7,875	3,500	Including club funds

Statement of Current Assets (Bank Balance)

Name	Dec 31, 2022	Description
Current cash	20,333	Available for day-to-day expenses.
Held for clubs (+portion TD GIC)	9,226	Held on behalf of individual clubs. Source is individual club fees, disbursements are for their specific expenses. Additional \$10,000 held in GIC.
Prepaid fees	0	
Contingency fund (TD)	11,276	Established in 2018 for future capital expenditures.
TD Chequing account Total	40,835	
TD Canada Trust (portion for club)	40,819	Four GICs, each with \$10,000 initial value.
Envision cashable	30,000	Bequest received in 2022. Designated for Lounge.
Interest-bearing certificates	70,819	

Contingency fund (Envision)	10,000	Intended as holding account for online payments
Envision chequing Total	10,000	
Petty cash general	100	
Float front desk	200	
Program Refund float	380	Various registered programs
Undeposited Funds	136	
Other Current Assets Total	816	
Current Assets Total	122,469	

Statement of Property, Plant & Equipment

2022	Cost	Accumulated depreciation	Net Book Value
Computer	5,000	4,588	412
Equipment	22,462	15,659	6,803
Furniture	14,050	6,724	7,326
Total	41,512	26,971	14,541
2021	Cost	Accumulated depreciation	Net Book Value
Computer	\$5,000	\$4,160	\$840
Equipment	\$13,600	\$10,035	\$3,565
Furniture	\$10,825	\$5,808	\$5,017
Total	\$29,425	\$20,003	\$9,422

Balance sheet as of Dec 31, 2022 and previous years

Assets	2022	2021	2020	2019	2018
Current assets	122,469	102,763	86,743	85,642	54,693
Capital less depreciation	14,541	9,422	17,391	24,073	43,828
Total assets	137,010	112,185	104,134	109,715	98,521

Liabilities and Equity					
Accounts payable	0	0	0	550	0
Held for clubs	19,365	17,929	16,915	16,973	24,336
Total Liabilities	19,365	17,929	16,915	17,523	24,336
Unrestricted	87,645	83,302	72,919	92,192	74,185
Prepaid fees/Designated	30,000	10,954	14,300	-	-
Total Equity	117,645	94,256	87,219	92,192	74,185
Total Liability and Equity	137,010	112,185	104,134	109,715	98,521

SECRETARY'S REPORT – KATHY ROSS

During 2022 the McKee Board continued to meet monthly and take care of McKee business and issues. The monthly Board Minutes were filed, appropriate records were maintained and general administration was provided to all Board members as needed.

Once the Board minutes have been approved, a permanent copy is inserted in a master binder which is held at the Customer Service desk and is available to all members.

Statutory reporting was submitted in accordance with the Society's Act.

Some of the Society Policies and Procedures were developed or reviewed and updated as needed.

My second term as Secretary of the Society is now ending and this is my final report as a Board member. It has been a pleasure serving the Society and its members.

INSTRUCTIONAL PROGRAMS REPORT – MAE FORSYTHE

Instructional programming continues to be popular and well-attended by our members. A second art class at the watercolour beginner plus level was added and has proven to be as popular as the acrylic art class. We also saw the return of evening Muscle Max class.

We have had several members request return of Tai Chi; however our previous instructor was unable to return due to his busy schedule. We continue to search for a qualified instructor to meet this request.

At the present time, this important portfolio is without a dedicated Board Director which makes it very difficult to expand programming. Many thanks go to the city staff and other Board members who stepped up to support this challenging and time-consuming portfolio.

We are very fortunate to have ample knowledgeable instructors who deliver programming in a fun and caring setting.

Come join in our many activities and keep both your mind and body fit!

CUSTOMER SERVICE REPORT – CAROL PAGE

I undertook a position on the McKee Board of Directors as Director-at-Large with the portfolio of Customer Service in March, 2022, shortly following the re-opening of McKee after the COVID closures. It has been a very busy year but we have been able to maintain a full roster of very competent front desk volunteers. We have attempted to have quarterly meetings to keep everyone updated on new procedures and processes and they have been well attended. We were also able to create a more user friendly second station to make it easier for our volunteers to complete their work.

Our membership continues to grow as people are again getting more accustomed to life as it was before COVID so we are thankful for that and on the Front Desk we always look forward to greeting our members as they arrive for their activities at McKee.

Dani Mageau remained as the City staff person filling the position of Coordinator, Customer Service and Volunteer Management until her very recent promotion to the position of McKee Seniors Centre Coordinator. And although Dani's position has not as yet been filled she continues to support us with her calm, efficient and knowledgeable manner.

I would like to thank all of our Front Desk Volunteers for their continued commitment and ongoing service to our members.

CLUBS, DROP-IN PROGRAMS REPORT – LINDA LANOWAY

My tenure as McKee Director of the Clubs Portfolio has been an interesting one, to say the least. I stepped in to take over the Portfolio in October, 2019 and experienced the challenges of two shut-downs due to the pandemic and two re-openings. The tasks of re-opening were certainly daunting but the Board, our Club convenors and the McKee Volunteers, with the strong support of our Delta Parks staff, rose to the challenges and we got it done – not once, but twice. Since we re-opened last March, we have seen a strong return to the McKee community and our Club members have returned with our numbers steadily growing once again.

We play Cribbage, Card Seep, Bridge, Canasta, Mah Jong, Scrabble and Euchre. We read for our Book Club, we Tap dance and play the Ukulele. We paint, knit and garden and we walk together, rain or shine. We Carpet Bowl, play Snooker, Table Tennis and Pickleball. Our musicians love to get together and jam and our McKee Mini concerts on the patio last summer were a big hit. And we love to play Bingo. We are looking to find enough theater lovers to start a Drama Club.

Our Club convenors are the unsung heroes of McKee – keeping our Clubs running and welcoming new members. Some Clubs even offer lessons to help new members get started. We love to socialize, make new friends, reconnect with old friends, learn new games and skills, and share our experience and experiences. Our Clubs are the true heart of McKee and I am so grateful to have the rewarding role of Director of McKee's Clubs.

ASSET MANAGEMENT – GEOF KRAEMER

Asset Management

The year 2022 brought to an end Andy Pinch's commitment as Director at Large, in charge of Assets Management, which he had held since 2019. Although no longer in the position he continues to provide knowledge and assistance to those now in charge of the portfolio. This responsibility was initially taken over by Chris Carter who was elected to the Board in the fall of 2022. Unfortunately, Chris resigned for personal reasons. As a result, the Board appointed Geof Kraemer to the position in November.

Throughout the year there were a number of minor purchases of items under \$400.00 each, including two new printers, high visibility safety vests, garbage cans, display panels for table tops, a prize wheel and some electronics cabling and connections.

Larger items, or groups of items, purchased in the \$1000.00 to \$3,000 range, included twelve 6' folding tables, eleven card tables, fifteen chairs for the exercise class, a file cabinet and three 10'x10' canopy tents and the necessary hold down weights.

In addition, a new refrigerated sandwich prep station was purchased for the kitchen at a cost of \$3,215.00. Another major expense was a new upright freezer for the kitchen supply room at \$1,613.00.

There will be a much-anticipated replacement of lounge furniture and curtains in 2023. Some expenses related to that transition occurred in December, including design services and a deposit towards new blinds.

Special Projects (Debbie Lindsey)

Fundraising projects held in 2022 were two shredding events – one in April and one in September. With the help of many volunteers we raised a net total of approx. \$4,300 from these events. These funds went into general operating funds.

Lounge Renewal Project (Fran Schiffner and Debbie Lindsey)

The team of Debbie Lindsey and Fran Schiffner has undertaken the responsibility of the Lounge Renewal Project which includes replacement of all window coverings, furnishings, tables, lamps and decorative items. We look forward to seeing the completed project by mid, 2023.

KITCHEN SERVICES REPORT – MAE FORSYTHE (acting)

Members of the Board spent the first 6 months of 2022 trying to find a café operator to replace James Steel of Kitchen Sink Catering. James had accepted fulltime employment elsewhere when we were closed due to Covid.

In June of 2022, Mimi's Catering was contracted to provide food services to McKee members by way of Mimi's Café. As an independent operator, Mimi's Catering was responsible for all cost/revenues associated with the café, and all advertising and promotion of the business. Numerous volunteers returned to assist with the various café tasks. The operator was unwilling to cater our special events and outside caterers had to be engaged. In December Mimi's Cafe

tendered notice to terminate the contract as of Jan 31, 2023 on the grounds that the café was not earning enough revenue to cover costs, nor pay a living wage.

The Board acknowledged that the café may not be a viable stand-alone business and needs the revenue from catered events or other business in order to be financially viable. There is not enough customer traffic from our members, the cost of food has gone up almost 50% and the members had been unwilling to pay the prices needed to cover costs.

The Board spent a great deal of time pursuing numerous potential business models to try to find a solution to providing food services for McKee members, at prices our members were willing to pay. Subsidizing the café was not an option without significantly increasing McKee annual membership fees to ALL members.

We are pleased to advise that we have engaged another operator for our café, Mr. Mom's World Catering & Events, who reopened the Kee Café to customers as of March 14, 2023. Mr. Mom's will offer catering services for McKee events as well as non-McKee events. Mr. Mom's has been an established caterer in the community for 20 years and will be providing a menu tailored in size and cost to our seniors.

This is another portfolio that does not have a permanent Director to liaise with the operator.

SPECIAL EVENTS REPORT – FRAN SCHIFFNER

Special Events

The Special Events Committee came together after reopening once again in February 2022 led by our very capable coordinator Liz Salikin.

In spite of the delays in reopening and the cancelation of an event planned for March, the committee did an excellent job and was able to organize several well received events:

May 13: **SPECIAL CONSENSUS CONCERT:** Co-sponsored by Highway17 Promotions, played to a full house. Guests enjoyed the goodies from the food truck which was on site prior to the concert, along with the music of the McKee jammers.

June 10: **STRAWBERRY TEA SOCIAL:** Once again, we were able to hold this popular event with a special salute to our 90+ seniors!

September 23: **MEXICAN FIESTA:** Attendees delighted in the Mexican fare provided

October 27: **FRIGHT NIGHT:** Volunteers enjoyed handing out goodies to the youngsters and young at heart!

November 19: **ANNIVERSARY GALA:** A well attended event with 132 paying guests and 3 city representatives. President Mae introduced the Board members in attendance. Jack MacDonald performed the toast to McKee "15+2". The use of the lounge as well as the Pioneer room allowed guests to spread out more and visit in a quieter area when the band was playing. Student volunteers did a fantastic job and were publicly thanked by President Mae. The caterers provided a wide variety of appetizers and sweets which were enjoyed by all.

December 4: **DELTA MUSIC MAKERS:** Another well attended event, Delta Music makers entertained us with a variety of Christmas songs and Carols, followed by a great spread of cheese and crackers, deli meats and crackers, with a glass of wine for all!

December 15: **CHRISTMAS LUNCHEON:** Lori's Catering provided a full Christmas Dinner for 72 attendees. MLA Ian Paton and his assistant wished everyone a Merry Christmas. Lunch was followed by our musical guests Steve and Liz Alexander, followed by a 50/50 draw and door prizes.

Special thanks to all the hard-working special events committee members and to Andy Pinch for looking after the beverage arrangements.

The Committee looks forward to many upcoming events during 2023 so stay tuned!

Day Trippers Program (Kathy Ross)

We also initiated a new Day Trippers program, led by Kathy Ross, Louise Thiessen and Barb Ghent. Interested members pile into the Seniors Bus and embark on a day of fun away from McKee. Food and a lot of laughter are always involved. Recent and future trips consist of:

August/22	Lunch in Whiterock
September/22	Country Vines Winery & lunch at the RiverHouse Restaurant
November/22	D. Husband Discovery Centre & lunch at Pat Quinn's
December/22	Two evening tours of Christmas Lights around South Delta
January/23	Lunch at the Skyhawk Restaurant followed by a chocolate seminar at McKee
February/23	Lunch & scavenger hunt onboard BC Ferries
March/23	Lunch at Match Pub & tour of new Cascades Casino & Hotel
April/23	Krause Berry Farm/Winery & waffle lunch
May/23	Fort Langley Historical Site & picnic lunch
July/23	OWL Bird Sanctuary & lunch

These small group trips are great fun and a wonderful way to get to know your fellow members. As the bus is small, the trips sell out very quickly. Some trips lend themselves to easily adding a second bus if one is available, but other trips do not. Members are encouraged to submit ideas for future trips to the suggestion box at Customer Service.

Christmas Craft Fair (Kathy Ross)

We also held a very successful Christmas Craft Fair in November. With 35 vendor tables, there were lots of choices for our members and the public at large. Mimi's Café opened for the day ensuring no one went hungry, and we brought in students from the local high school to help transport boxes for the vendors and deliver food orders. By all accounts it was a very successful event and we hope to make this an annual event, provided we can continue to find volunteers to organize it.

VOLUNTEER MANAGEMENT REPORT – FRAN SCHIFFNER

Volunteer Management

Debbie Lindsey was appointed as Board Liaison in October, to assist with Volunteer Management as well as in other areas as required.

With the reopening of McKee again in February, our volunteers were able to return to their prior activities, while we continued to recruit additional volunteers as needed.

During that reopening period in February, Board members volunteered many hours scanning vaccine passports. The student volunteers continued on over the summer, ending once scanning was no longer a public health requirement.

Once again, we are able to recognize our volunteers both with a special thank you by the Board during National Volunteer week in April, and a Volunteer Recognition tea put on by the City in June.

With the return of the Café in June, 2022, all previous café volunteers were contacted with the majority very willing to return. They were required to complete their Police Information Checks due to length time of closure.

A 'Meet and Greet' was set up prior to the last AGM, to allow members to learn more about the various Board positions.

In October, an AED demonstration and first aid workshop was provided by the City of Delta for the volunteers. This was a very informative workshop, and well attended.

New name tags were introduced for all volunteers, which are totally interchangeable. These can be returned when they are no longer volunteering.

McKee Scholarship

McKee House Seniors Society sponsored a \$1000.00 scholarship with Delta Senior Secondary School in 2022. The Scholarship was presented to Arshdeep Pannu by Fran Schiffner during the graduation ceremony on June 28, 2022.

WORKSHOPS REPORT – DANI MAGEAU

Many workshops were held in 2022, especially during Seniors Week Jun 6-11th and our Open House Week Sept 19-23rd. The following workshops or speakers presented during 2022:

- ICBC - Driving Safety
- Delta Fire Department
- Delta Aquatics - Hands-on Life Savings First-Aid
- Delta Police Department
- Alzheimer's Society – Dementia and Friends
- Pharmacist
- Ladner Library – Lifelong Literature

We will have lots more planned for 2023 so keep your eye on the bulletin boards and the newsletter.

PUBLICITY & ADVERTISING – DEBBIE LINDSEY

A total of fifteen announcements and ads were placed in The Optimist. Eight free stories or announcements were provided by the Optimist, and seven paid advertisements were placed. This was substantially more than normal due to announcements about McKee reopening in the spring, two fundraising events, the AGM and the Christmas Craft Fair.

We also promoted McKee and our activities through Facebook and other social media sites, the new McKee website, Coffee News, the City of Delta's reader board & many posters around town.

COMPUTER SYSTEMS REPORT – JACK MACDONALD

The credit card processing system required upgrading in early 2022 because of an incompatibility between the POS software, the credit card terminals, and the company that processes debit and credit card transactions. Rather than making a complete and disruptive change of our POS system, we purchased new terminals and entered into a contract with a new processing service. We chose not to purchase their monthly service contract because it only covers items that are routinely performed by volunteer staff and costs extra for non-routine items.

The licence for the POS software on POS station #1 (purchased in 2016) unexpectedly expired in July 2022. The Society had earlier severed its ties with the vendor who originally supplied the licence, therefore the simplest solution was to purchase a new POS licence.

The mckeesociety.com website was moved onto the SquareSpace platform, and its maintenance was taken up by a community volunteer under the direction of the Board of Directors.

SENIORS CENTRE COORDINATOR REPORT

I want to begin by saying thank you to McKee House Seniors Society Board of Directors for your hard work and dedication to the members of McKee over the past year and continuously supporting seniors in the community. This year the centre had the ability to get back to steady programming, activities and socials. This was super important for McKee in order to get the members back out into society learning and making memories. It has been a great year working with the Board Members in an assortment of capacities and having the opportunity to learn from one another. Below is a snapshot of some of the specific initiatives that took place in 2022:

- Shared the City of Delta programs throughout the year with McKee Society members such as; Delta Seniors Bus program, Snow Angels program, Encouragement in an Envelope.
- Provided bus and driver services to the McKee Day Tripper events with the Delta Seniors Bus throughout the community and afar.
- Connected with local business to initiate a bread program and Farm to Table to support McKee members.
- Supported and assisted in hosting Seniors Week June 2022 with numerous activity and workshop opportunities

- Open House Nov 2022 workshop and activity collaboration such as Delta Lifeline, ICBC, Foot care and Ladner Pioneer Library booth's, and Movie matinee.
- Attended special event meetings with a collaboration of skills and ideas
- Provided assistance to the Society and Special Events team to organize the McKee 15th Anniversary Gala Event in November 2022.
- Assumed the acting role as the Seniors Centre Coordinator from Lisa Porter whereby one of us attended monthly McKee board meetings throughout the year.
- The Facility Maintenance Supervisor, Carson McCrum, along with the building services workers continuously worked on the HVAC system for heating and cooling throughout the centre, and worked in conjunction with the Society with any kitchen maintenance and repairs. Also completed carpet cleaning, fire safety, plumbing and waxing of floors.
- Assisted with volunteer training and orientations throughout the year. Also hosted a volunteer First Aid Workshop through City of Delta employees.
- Hosted McKee Volunteer Appreciation event in June 2022.
- Assisted with some great workshops in the centre such as, Circle of Friends with Eva City of Delta Senior Support Coordinator, Life Long Literature, Coffee with a Cop, Emergency Preparedness, ICBC Road Enhanced Road Testing, First Aid workshops, Fall Prevention with Fraser Health, took the board members out for a Christmas meal, and Meet & Mingle with the Board.

I would like to thank the McKee board members for all of their hard work and dedication to McKee. McKee wouldn't be what it is without you all; I have enjoyed learning from you and sharing of ideas. To the newly joining Board members, a big warm welcome to the McKee family!

As the Coordinator of McKee, I look forward to continued growth and collaboration in providing excellence in programming opportunities for the senior's 50+ recreation community.